



The Drive Community Primary School

Parent and Carer Code of Conduct

The publication of this policy on the school website constitutes notification to all parents and carers. By continuing to engage with the school, parents and carers are expected to comply with this policy and the expectations, responsibilities, and procedures set out within it.

Working Together

At The Drive Community Primary School, we believe that positive relationships between home and school are essential for children to thrive. We are committed to working in partnership with parents and carers to create a safe, happy and successful learning environment for every child.

Together, we aim to model our school values of:

- Commitment
- Collaboration
- Compassion
- Courage

Our Expectations of Parents and Carers

We ask all parents and carers to:

Support Your Child's Learning

- Ensure your child attends school regularly and arrives on time.
- Encourage a positive attitude towards learning and school.
- Support your child with homework and reading where appropriate.
- Attend meetings and events that support your child's education whenever possible.

Communicate Respectfully

- Treat all staff, pupils, parents and visitors with kindness and respect.
- Raise concerns calmly and through the appropriate school channels.
- Allow staff time to investigate concerns before expecting a response.
- Work with staff to find positive solutions when difficulties arise.

Promote Positive Behaviour

- Support the school's behaviour expectations and policies.
- Encourage your child to take responsibility for their actions.
- Help your child understand the importance of respect, kindness and honesty.
- Avoid discussing school issues on social media in a way that could cause upset or misunderstanding.

Maintain a Safe School Environment

- Follow school procedures when dropping off and collecting children.
- Ensure contact information is kept up to date.
- Inform the school of any significant changes that may affect your child's wellbeing or learning.
- Respect safeguarding procedures designed to keep children safe.

Use Social Media Responsibly

- Communicate concerns directly with the school rather than through social media.
- Refrain from posting comments, images or information that may harm the reputation of the school, staff, pupils or families.
- Respect the privacy of all members of the school community.

Unacceptable Behaviour

The following behaviour is not acceptable:

- Using abusive, threatening or offensive language.
- Aggressive or intimidating behaviour towards staff, parents, pupils or visitors.
- Making malicious, defamatory or inflammatory comments online or in person.
- Entering school premises without permission.
- Recording staff, pupils or parents without consent.
- Discriminatory behaviour or language of any kind.

Working Through Concerns

We understand that there may be times when parents and carers have concerns or disagreements. We are committed to listening and working together to resolve issues fairly and respectfully. We ask that any concerns are raised through the school's complaints and communication procedures so that they can be addressed appropriately.

Our Commitment

In return, we will:

- Treat all families with respect and courtesy.
- Communicate openly and honestly.
- Listen to concerns and respond appropriately.
- Work in partnership with families to support every child.
- Provide a safe, inclusive and welcoming environment for all.

Parent and Carer Commitment

By being part of The Drive Community Primary School community, I agree to:

- Treat everyone with respect.
- Work positively with the school.
- Support my child's learning and wellbeing.
- Follow school policies and procedures.
- Help create a safe and welcoming environment for all members of the school community.

Together, we can ensure that every child feels safe, valued and able to achieve their very best